4site™ Overview

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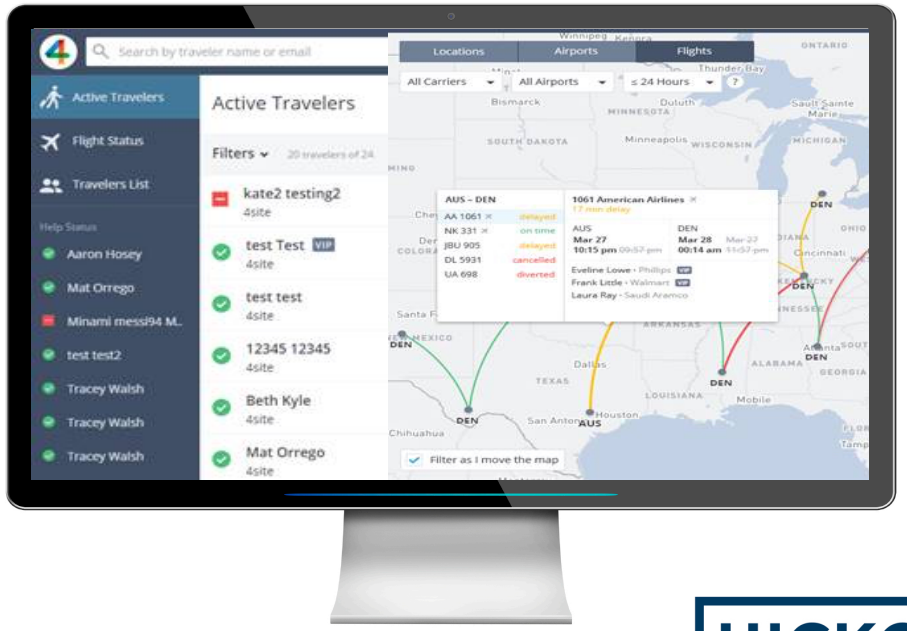
information systems

What is 4site?

4site is a new solution to manage your traveler's journey with real-time communications and predictive analysis.

4site delivers travelers real-time, actionable intelligence throughout the entire travel experience, providing them with predictive analytics that converts stress into peace of mind.



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Why do you need 4site?

Because travel disruptions effect every one of us.

22%

of flights were delayed in 2015

76K

flights cancelled in 2015

$20B

in lost productivity from travel disruptions

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Travel disruptions highlight two critical challenges during travel.

1. There is a lack of continuity in service during a trip.
2. There is an information gap between the agency's reservation context and real-time traveler experience.

4Site is designed to bring the information gap between the live trip and what the agent sees in a reservation in order to drive continued service during a trip.

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4site has three main components

1

Corporate Dashboard
Designed to monitor traveler's location and travel disruptions, and provide real-time communications and assistance with pro-active itinerary repairs.

2

Messaging Services
In-house proprietary event management and intelligence engine developed to provide real-time information and options around airline and airport issues, traffic, weather, and geographic concerns. Includes traveler app to send information and engage travelers in chat.

3

Back-End Services
Designed to scale up easily for customers, with best in class web hosting. Leveraging a single standardized database for optimized mission-critical applications and communications.

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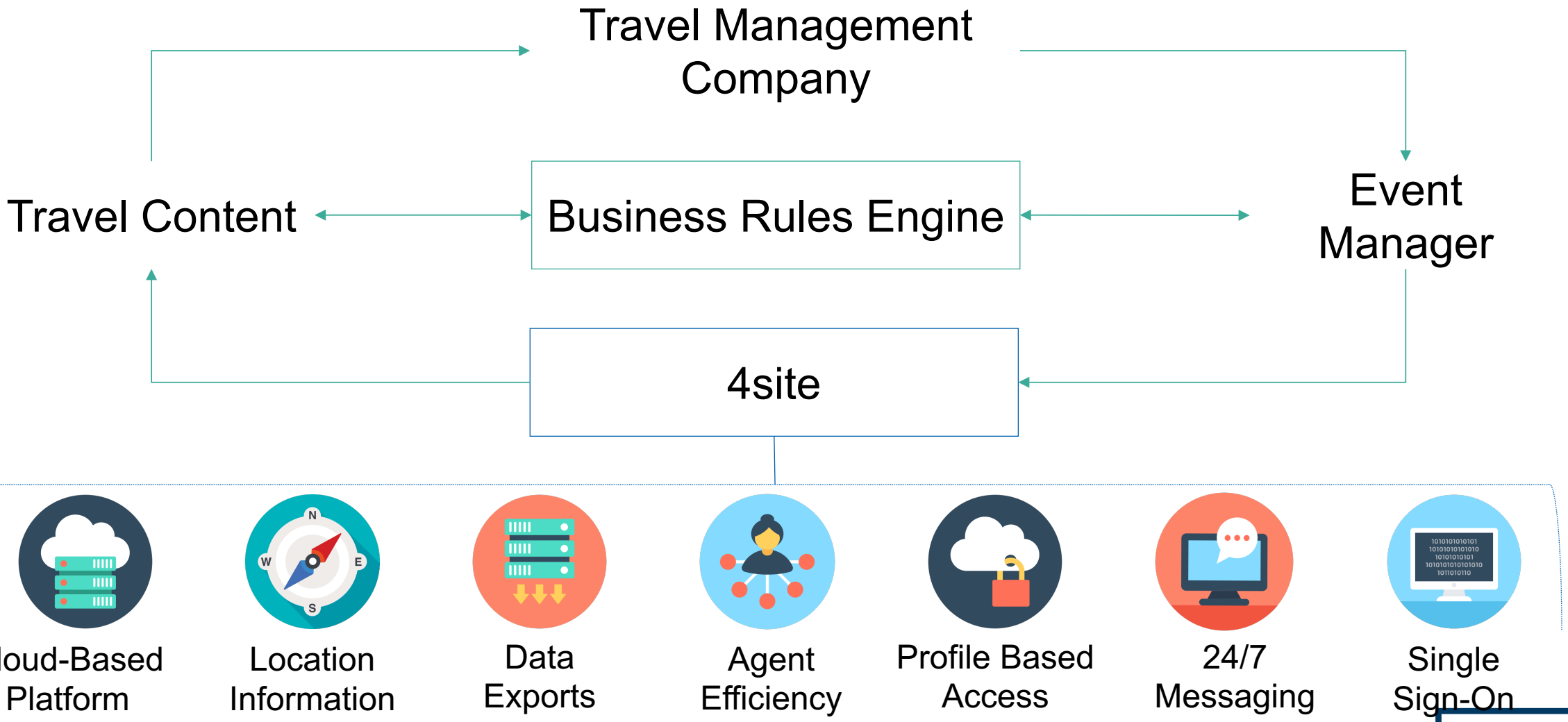
Platform and Technical Information



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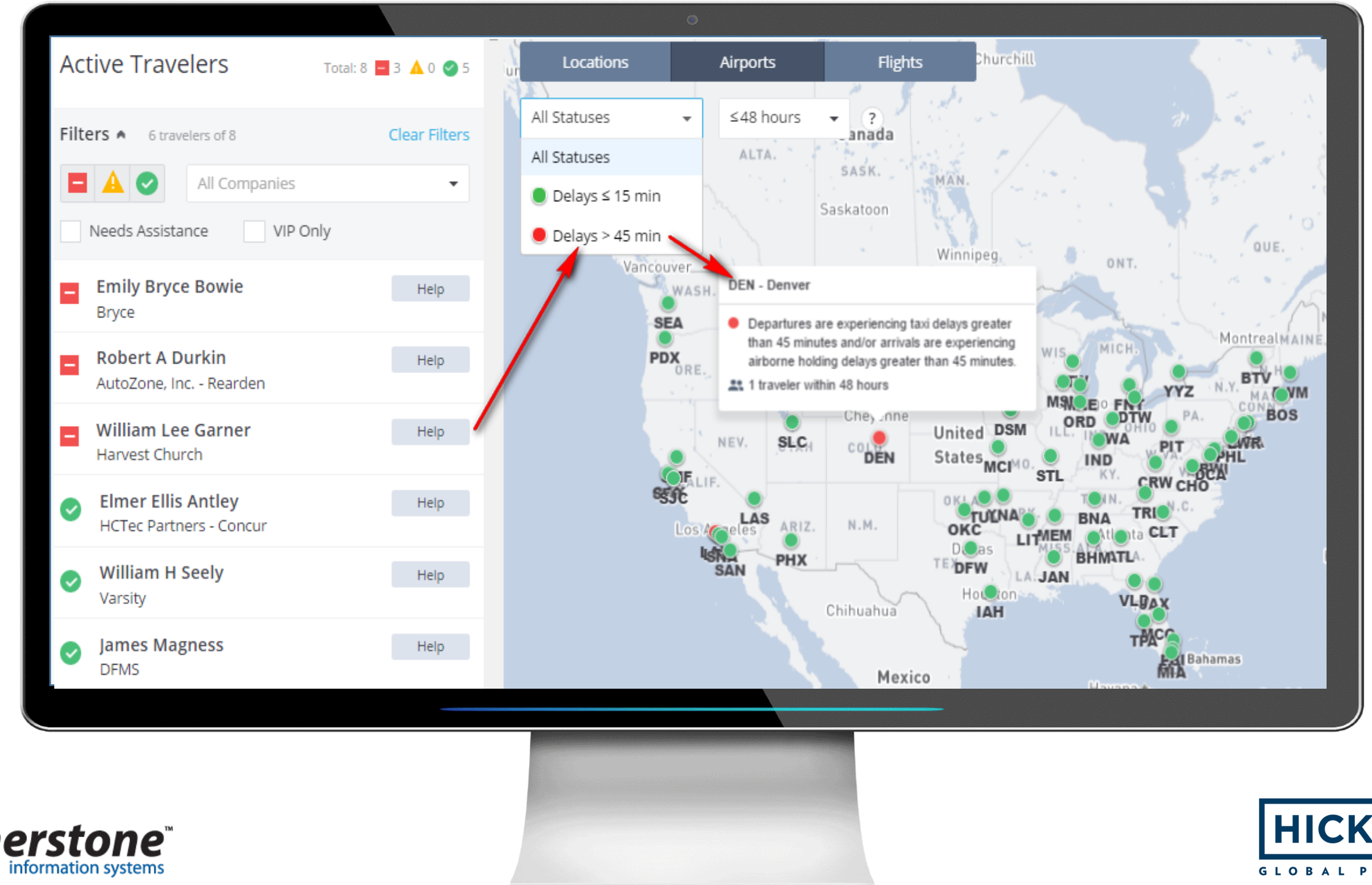

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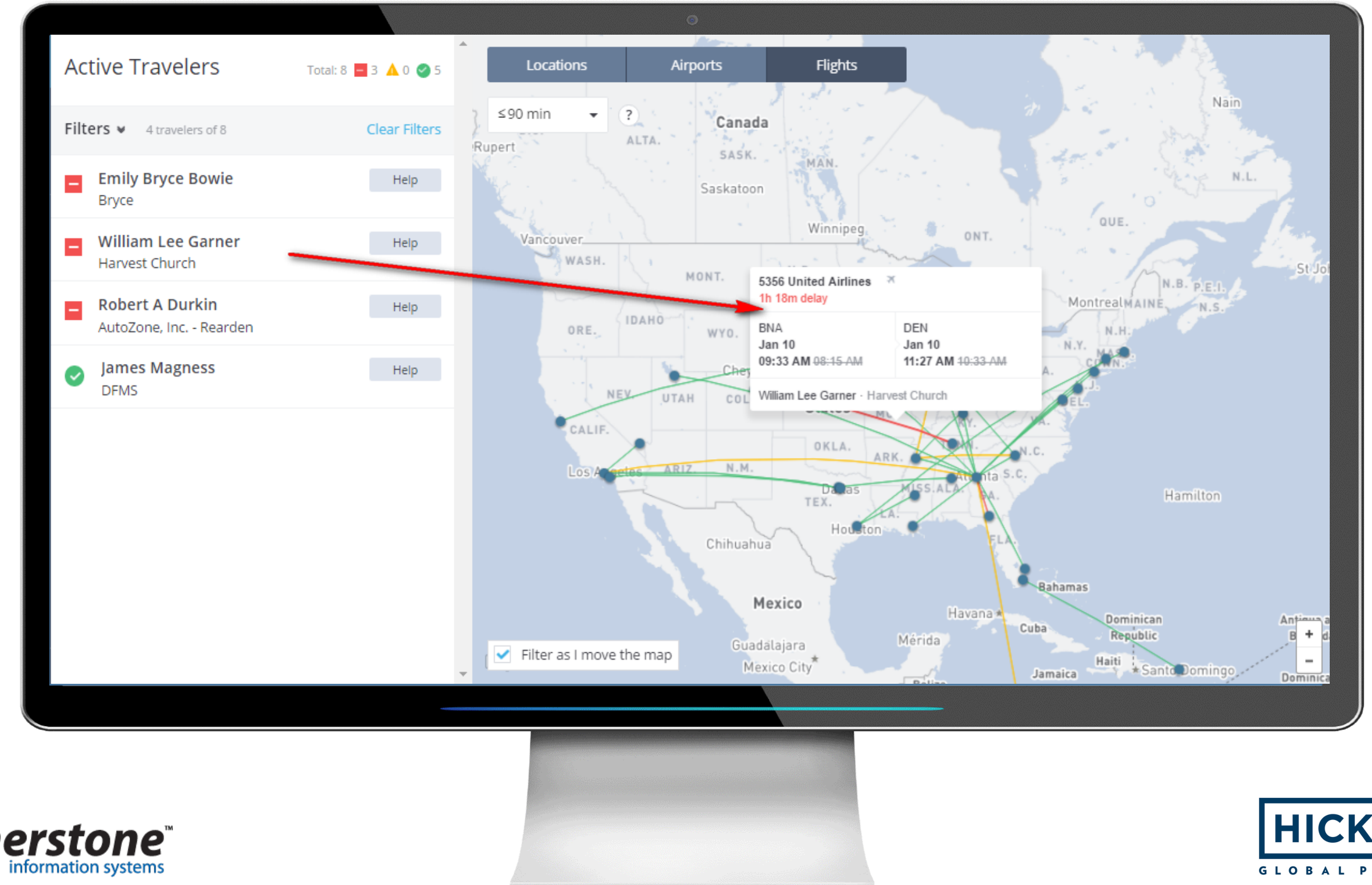

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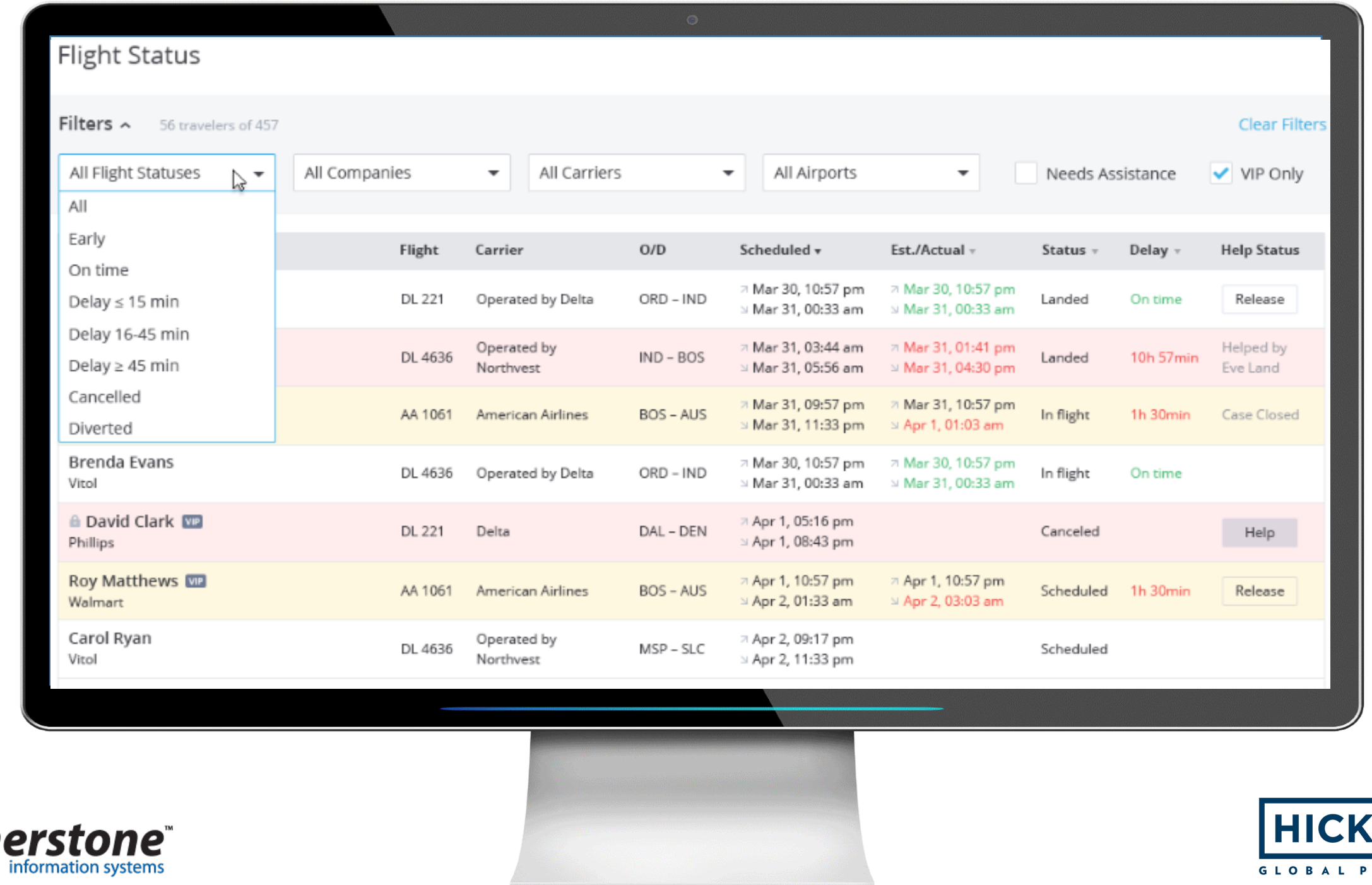

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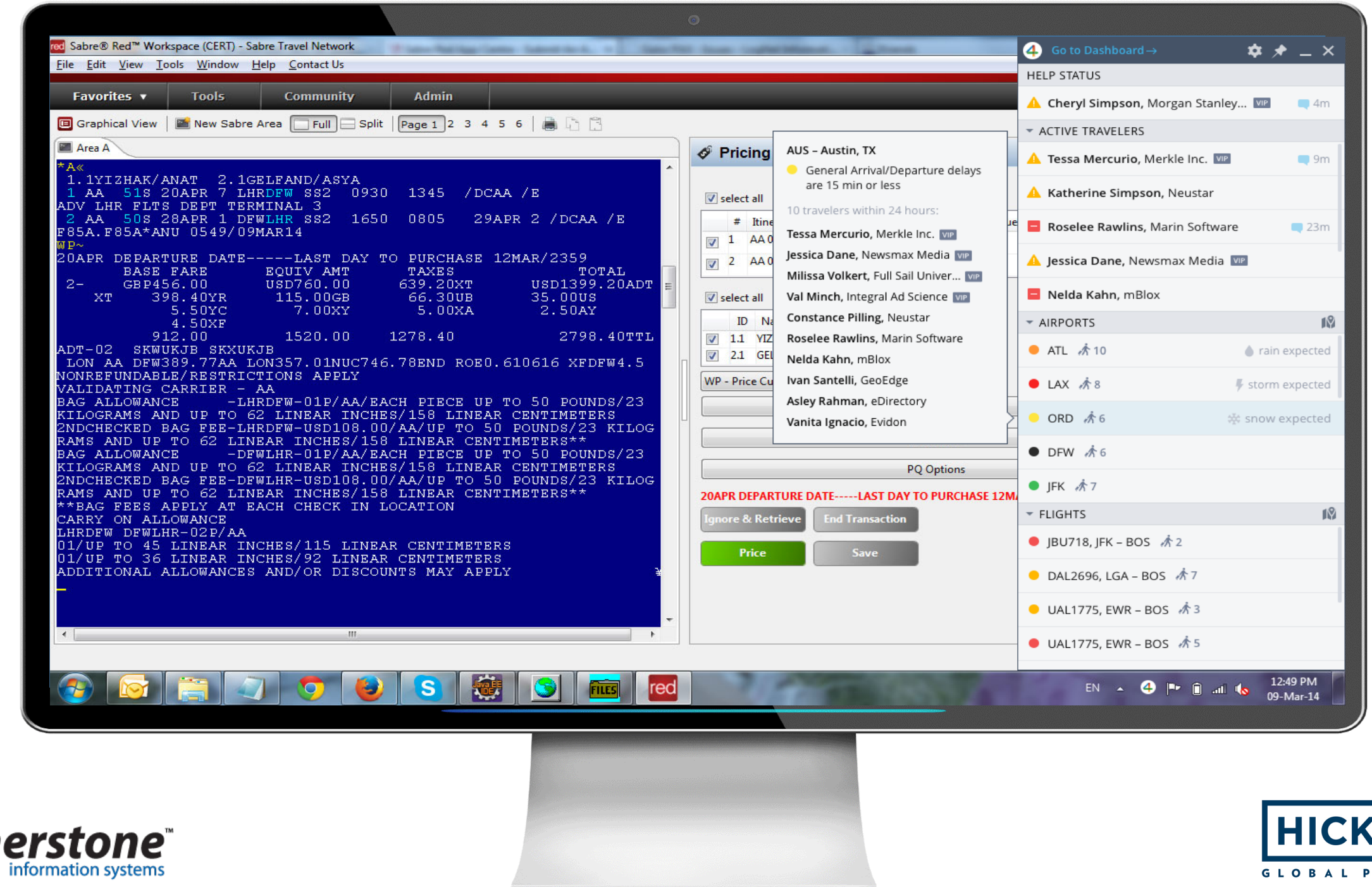

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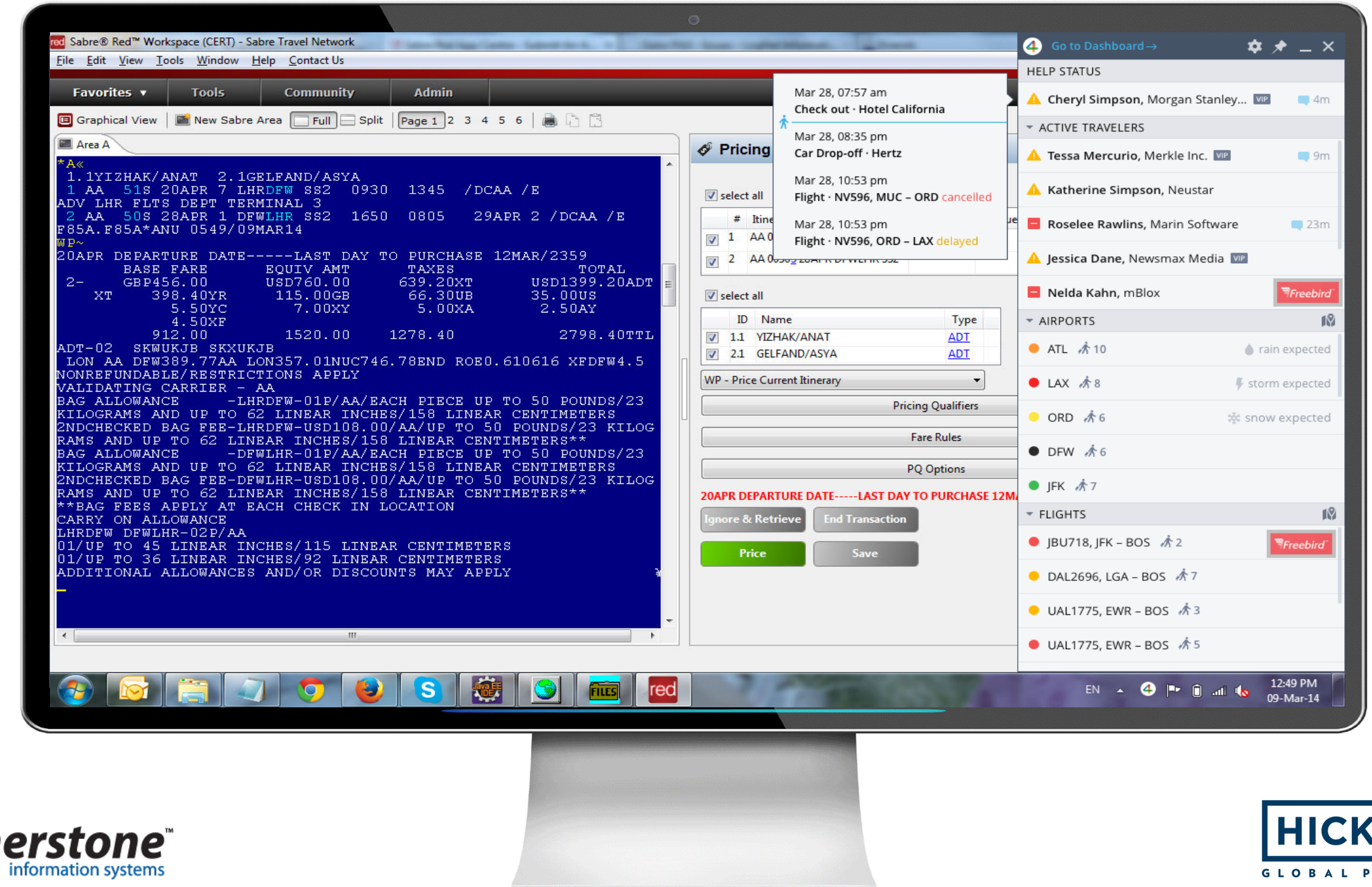

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Early Adopter Program Overview

1

Confirm your use of iQCX

Notify your Cornerstone account manager that you would like to be an Early Adopter

Sign Early Adopter agreement with Cornerstone

2

Identify a group of agents and travelers to use 4site

Work with Cornerstone delivery to implement 4site

Attend training with the Cornerstone team

3

Gather feedback from agents and travelers and provide actionable insight

Attend 4site focus group meeting to share experience

Receive discount pricing in future years

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For more information, contact Michael Kell or visit us at CISwired.com.

Michael Kell, GLP, CCTE, CTE, CHRM
Director, Business Development
mkell@ciswired.com
O +1 (812) 650-7131
M +1 (312) 590-0711

CISwired.com /CISwired @CISwired /company/cornerstone-information-systems

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