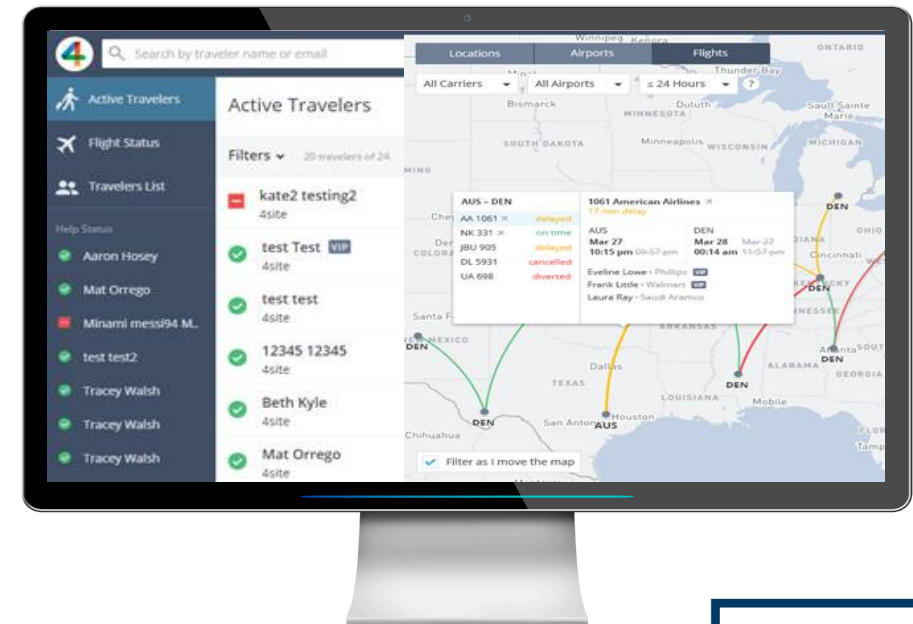


4site™ Overview

What is 4site?

4site is a new solution to manage your traveler's journey with real-time communications and predictive analysis.

4site delivers travelers real-time, actionable intelligence throughout the entire travel experience, providing them with predictive analytics that converts stress into peace of mind.



Why do you need 4site?

Because travel disruptions effect every one of us.

22%

of flights were
delayed in 2015

76K

flights cancelled
in 2015

\$20B

in lost productivity from
travel disruptions

Travel disruptions highlight two critical challenges during travel.

- 1 There is a lack of continuity in service during a trip.
- 2 There is an information gap between the agency's reservation context and real-time traveler experience.



is designed to bring the information gap between the live trip and what the agent sees in a reservation in order to drive continued service during a trip.

4site has three main components

1

Corporate Dashboard

Designed to monitor traveler's location and travel disruptions, and provide real-time communications and assistance with proactive itinerary repairs.

2

Messaging Services

In-house proprietary event management and intelligence engine developed to provide real-time information and options around airline and airport issues, traffic, weather, and geographic concerns. Includes traveler app to send information and engage travelers in chat.




3

Back-End Services

Designed to scale up easily for customers, with best in class web hosting. Leveraging a single standardized database for optimized mission-critical applications and communications.

Platform and Technical Information



-  Cloud-Based Platform
-  Location Information
-  Data Exports
-  Agent Efficiency
-  Profile Based Access
-  24/7 Messaging
-  Single Sign-On

Active Travelers

Total: 8 ■ 3 ▲ 0 ■ 5

Filters ▲ 6 travelers of 8

[Clear Filters](#)



All Companies

☐ Needs Assistance

☐ VIP Only

■ Emily Bryce Bowie
Bryce

[Help](#)

■ Robert A Durkin
AutoZone, Inc. - Rearden

[Help](#)

■ William Lee Garner
Harvest Church

[Help](#)

■ Elmer Ellis Antley
HCTec Partners - Concur

[Help](#)

■ William H Seely
Varsity

[Help](#)

■ James Magness
DFMS

[Help](#)

Locations

Airports

Flights

All Statuses

≤ 48 hours

All Statuses

■ Delays ≤ 15 min

■ Delays > 45 min

DEN - Denver

■ Departures are experiencing taxi delays greater than 45 minutes and/or arrivals are experiencing airborne holding delays greater than 45 minutes.

▲ 1 traveler within 48 hours

Active Travelers

Total: 8 3 0 5

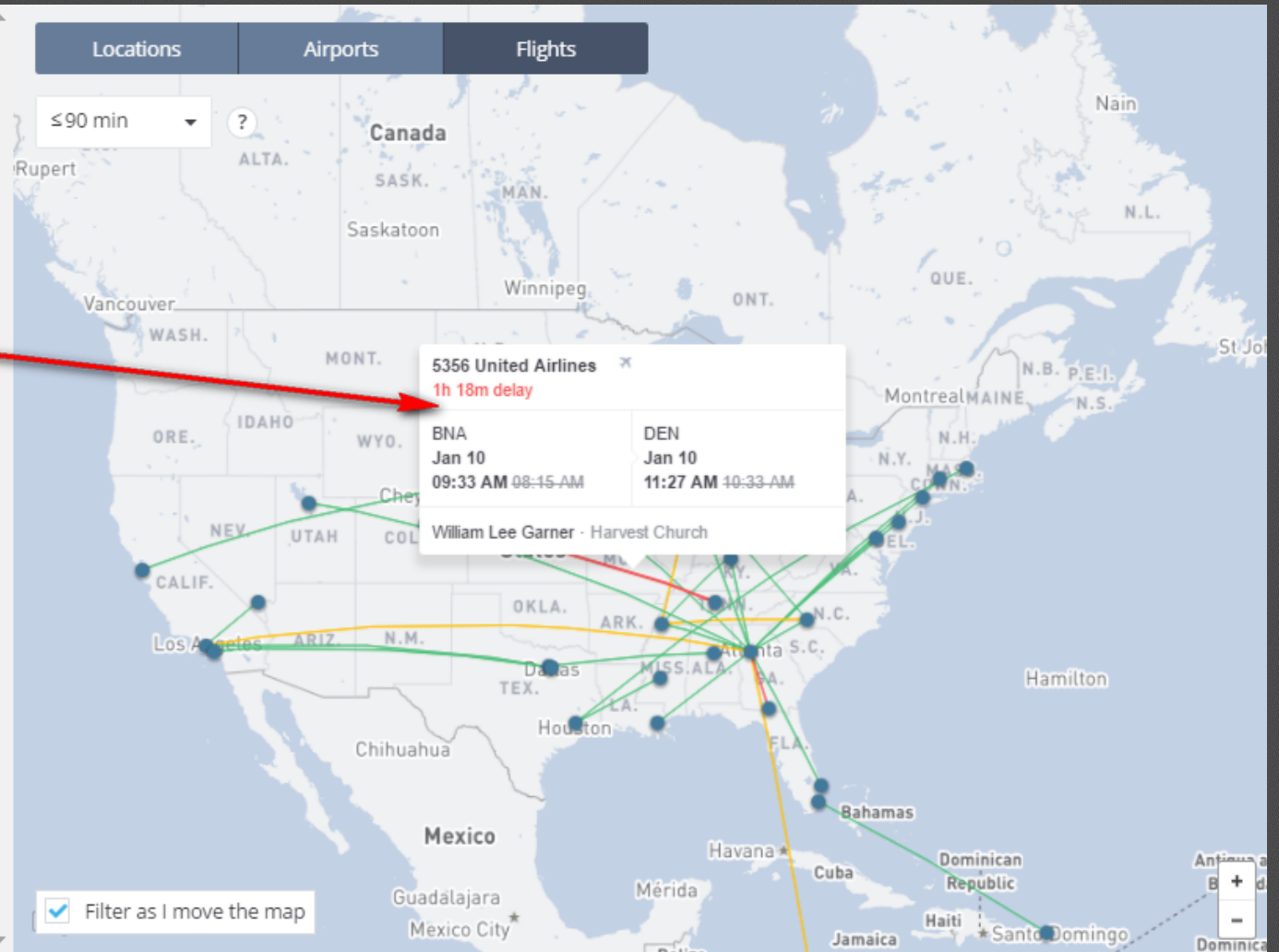
Filters 4 travelers of 8

[Clear Filters](#)

- [-] **Emily Bryce Bowie**
Bryce Help
- [-] **William Lee Garner**
Harvest Church Help
- [-] **Robert A Durkin**
AutoZone, Inc. - Rearden Help
- [+] **James Magness**
DFMS Help

Locations Airports Flights

≤ 90 min



Flight Status

Filters ^ 56 travelers of 457

[Clear Filters](#)

- All Flight Statuses
- All
- Early
- On time
- Delay ≤ 15 min
- Delay 16-45 min
- Delay ≥ 45 min
- Cancelled
- Diverted

All Companies

All Carriers

All Airports

☐ Needs Assistance

☒ VIP Only

	Flight	Carrier	O/D	Scheduled	Est./Actual	Status	Delay	Help Status
	DL 221	Operated by Delta	ORD - IND	Mar 30, 10:57 pm Mar 31, 00:33 am	Mar 30, 10:57 pm Mar 31, 00:33 am	Landed	On time	Release
	DL 4636	Operated by Northwest	IND - BOS	Mar 31, 03:44 am Mar 31, 05:56 am	Mar 31, 01:41 pm Mar 31, 04:30 pm	Landed	10h 57min	Helped by Eve Land
	AA 1061	American Airlines	BOS - AUS	Mar 31, 09:57 pm Mar 31, 11:33 pm	Mar 31, 10:57 pm Apr 1, 01:03 am	In flight	1h 30min	Case Closed
Brenda Evans Vitol	DL 4636	Operated by Delta	ORD - IND	Mar 30, 10:57 pm Mar 31, 00:33 am	Mar 30, 10:57 pm Mar 31, 00:33 am	In flight	On time	
David Clark Phillips	DL 221	Delta	DAL - DEN	Apr 1, 05:16 pm Apr 1, 08:43 pm		Canceled		Help
Roy Matthews Walmart	AA 1061	American Airlines	BOS - AUS	Apr 1, 10:57 pm Apr 2, 01:33 am	Apr 1, 10:57 pm Apr 2, 03:03 am	Scheduled	1h 30min	Release
Carol Ryan Vitol	DL 4636	Operated by Northwest	MSP - SLC	Apr 2, 09:17 pm Apr 2, 11:33 pm		Scheduled		

Sabre® Red™ Workspace (CERT) - Sabre Travel Network

File Edit View Tools Window Help Contact Us

Favorites Tools Community Admin

Graphical View New Sabre Area Full Split Page 1 2 3 4 5 6

Area A

*A<<
1.1YIZHAK/ANAT 2.1GELFAND/ASYA
1 AA 51S 20APR 7 LHRDFW SS2 0930 1345 /DCAA /E
ADV LHR FLTS DEPT TERMINAL 3
2 AA 50S 28APR 1 DFWLHR SS2 1650 0805 29APR 2 /DCAA /E
F85A.F85A*ANU 0549/09MAR14
WP~
20APR DEPARTURE DATE-----LAST DAY TO PURCHASE 12MAR/2359
BASE FARE EQUIV AMT TAXES TOTAL
2- GBP456.00 USD760.00 639.20XT USD1399.20ADT
XT 398.40YR 115.00GB 66.30UB 35.00US
5.50YC 7.00XY 5.00XA 2.50AY
4.50XF
912.00 1520.00 1278.40 2798.40TTL
ADT-02 SKWUKJB SKWUKJB
LON AA DFW389.77AA LON357.01NUC746.78END ROE0.610616 XFDFW4.5
NONREFUNDABLE/RESTRICTIONS APPLY
VALIDATING CARRIER - AA
BAG ALLOWANCE -LHRDFW-01P/AA/EACH PIECE UP TO 50 POUNDS/23
KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
2NDCHECKED BAG FEE-LHRDFW-USD108.00/AA/UP TO 50 POUNDS/23 KILOG
RAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS**
BAG ALLOWANCE -DFWLHR-01P/AA/EACH PIECE UP TO 50 POUNDS/23
KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
2NDCHECKED BAG FEE-DFWLHR-USD108.00/AA/UP TO 50 POUNDS/23 KILOG
RAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS**
**BAG FEES APPLY AT EACH CHECK IN LOCATION
CARRY ON ALLOWANCE
LHRDFW DFWLHR-02P/AA
01/UP TO 45 LINEAR INCHES/115 LINEAR CENTIMETERS
01/UP TO 36 LINEAR INCHES/92 LINEAR CENTIMETERS
ADDITIONAL ALLOWANCES AND/OR DISCOUNTS MAY APPLY

Pricing

select all

Itine

1 AA 0

2 AA 0

select all

ID N

1.1 YIZ

2.1 GEL

WP - Price Cu

AUS - Austin, TX

General Arrival/Departure delays are 15 min or less

10 travelers within 24 hours:

Tessa Mercurio, Merkle Inc. VIP

Jessica Dane, Newsmax Media VIP

Milissa Volkert, Full Sail Univer... VIP

Val Minch, Integral Ad Science VIP

Constance Pilling, Neustar

Roselee Rawlins, Marin Software

Nelda Kahn, mBlox

Ivan Santelli, GeoEdge

Asley Rahman, eDirectory

Vanita Ignacio, Evidon

PQ Options

20APR DEPARTURE DATE-----LAST DAY TO PURCHASE 12MAR/2359

Ignore & Retrieve End Transaction

Price Save

Go to Dashboard→

HELP STATUS

Cheryl Simpson, Morgan Stanley... VIP 4m

ACTIVE TRAVELERS

Tessa Mercurio, Merkle Inc. VIP 9m

Katherine Simpson, Neustar

Roselee Rawlins, Marin Software 23m

Jessica Dane, Newsmax Media VIP

Nelda Kahn, mBlox

AIRPORTS

ATL 10 rain expected

LAX 8 storm expected

ORD 6 snow expected

DFW 6

JFK 7

FLIGHTS

JBU718, JFK - BOS 2

DAL2696, LGA - BOS 7

UAL1775, EWR - BOS 3

UAL1775, EWR - BOS 5

EN

12:49 PM 09-Mar-14

Cornerstone™
information systems

HICKORY
GLOBAL PARTNERS

Sabre® Red™ Workspace (CERT) - Sabre Travel Network

File Edit View Tools Window Help Contact Us

Favorites Tools Community Admin

Graphical View New Sabre Area Full Split Page 1 2 3 4 5 6

Area A

1.1YIZHAK/ANAT 2.1GELFAND/ASYA

1 AA 51S 20APR 7 LHRDFW SS2 0930 1345 /DCAA /E

ADV LHR FLTS DEPT TERMINAL 3

2 AA 50S 28APR 1 DFWLHR SS2 1650 0805 29APR 2 /DCAA /E

F85A.F85A*ANU 0549/09MAR14

20APR DEPARTURE DATE-----LAST DAY TO PURCHASE 12MAR/2359

BASE FARE EQUIV AMT TAXES TOTAL

2- GBP456.00 USD760.00 639.20XT USD1399.20ADT

XT 398.40YR 115.00GB 66.30UB 35.00US

5.50YC 7.00XY 5.00XA 2.50AY

4.50XF

912.00 1520.00 1278.40 2798.40TTL

ADT-02 SKWUKJB SKWUKJB

LON AA DFW389.77AA LON357.01NUC746.78END ROE0.610616 XFDFW4.5

NONREFUNDABLE/RESTRICTIONS APPLY

VALIDATING CARRIER - AA

BAG ALLOWANCE -LHRDFW-01P/AA/EACH PIECE UP TO 50 POUNDS/23

KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS

2NDCHECKED BAG FEE-LHRDFW-USD108.00/AA/UP TO 50 POUNDS/23 KILO

GRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS**

BAG ALLOWANCE -DFWLHR-01P/AA/EACH PIECE UP TO 50 POUNDS/23

KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS

2NDCHECKED BAG FEE-DFWLHR-USD108.00/AA/UP TO 50 POUNDS/23 KILO

GRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS**

**BAG FEES APPLY AT EACH CHECK IN LOCATION

CARRY ON ALLOWANCE

LHRDFW DFWLHR-02P/AA

01/UP TO 45 LINEAR INCHES/115 LINEAR CENTIMETERS

01/UP TO 36 LINEAR INCHES/92 LINEAR CENTIMETERS

ADDITIONAL ALLOWANCES AND/OR DISCOUNTS MAY APPLY

Pricing

☒ select all

#	Itine
<input checked="" type="checkbox"/> 1	AA 0
<input checked="" type="checkbox"/> 2	AA 0

☒ select all

ID	Name	Type
<input checked="" type="checkbox"/> 1.1	YIZHAK/ANAT	ADT
<input checked="" type="checkbox"/> 2.1	GELFAND/ASYA	ADT

WP - Price Current Itinerary

Pricing Qualifiers

Fare Rules

PQ Options

20APR DEPARTURE DATE-----LAST DAY TO PURCHASE 12M

Ignore & Retrieve End Transaction

Price Save

Mar 28, 07:57 am

Check out - Hotel California

Mar 28, 08:35 pm

Car Drop-off - Hertz

Mar 28, 10:53 pm

Flight - NV596, MUC - ORD cancelled

Mar 28, 10:53 pm

Flight - NV596, ORD - LAX delayed

Go to Dashboard →

HELP STATUS

Cheryl Simpson, Morgan Stanley... VIP 4m

ACTIVE TRAVELERS

Tessa Mercurio, Merkle Inc. VIP 9m

Katherine Simpson, Neustar

Roselee Rawlins, Marin Software 23m

Jessica Dane, Newsmax Media VIP

Nelda Kahn, mBlox Freebird

AIRPORTS

ATL 10 rain expected

LAX 8 storm expected

ORD 6 snow expected

DFW 6

JFK 7

FLIGHTS

JBU718, JFK - BOS 2 Freebird

DAL2696, LGA - BOS 7

UAL1775, EWR - BOS 3

UAL1775, EWR - BOS 5

EN

12:49 PM

09-Mar-14

Early Adopter Program Overview

1

Confirm your use of iQCX

Notify your Cornerstone account manager that you would like to be an Early Adopter

Sign Early Adopter agreement with Cornerstone

2

Identify a group of agents and travelers to use 4site

Work with Cornerstone delivery to implement 4site

Attend training with the Cornerstone team

3

Gather feedback from agents and travelers and provide actionable insight

Attend 4site focus group meeting to share experience

Receive discount pricing in future years

For more information, contact Michael Kell or visit us at CISwired.com.

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M +1 (312) 590-0711

